



S. V. Nanometrology Pvt. Ltd.

Plot No. E-3, Sanjay Colony, Friends Industrial Complex Street, Sector 23, Faridabad - 121005
E-mail : svnanometrologypvtltd@gmail.com, nileshmangal18@gmail.com, Mobile : 9873267048

Quality Policy

M/s S.V. Nanometrology Pvt. Ltd. is committed to provide **accurate, reliable, consistent, and timely calibration services** to our customers. We are committed to meeting the requirements of **ISO/IEC 17025**, the international standard for the competence of testing and calibration laboratories.

We will achieve this by:

- Maintaining a highly trained and competent staff
- Using state-of-the-art equipment and procedures
- Continuously improving our quality management system
- Providing excellent customer service
- Maintaining traceability to National and International standards

We also work to continuously improve our **quality management system**. We will regularly review our procedures and make changes as needed to ensure that we are providing the best possible service to our customers.

We are committed to providing **excellent customer service**. We work with our customers to understand their needs and provide them with the services they need to meet their requirements.

We ensure that all personnel involved in calibration activities are **highly skilled, properly trained, and continuously updated** on the latest standards and techniques. Our laboratory is equipped with **state-of-the-art equipment and procedures** to ensure the **highest accuracy and reliability** of calibration results.

Integrity and Impartiality: We uphold the highest standards of ethics and integrity in all our operations. We ensure **impartiality and confidentiality** in all our calibration activities, guaranteeing that all clients are treated with fairness and respect.

We believe that our quality policy is essential to our success. We are committed to providing our customers with the **highest quality calibration services** possible.

Nilesh Mangal

C.E.O. / Managing Director



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Quality Objectives

In order to achieve our quality policy, we have set the following quality objectives:

- To continuously improve our **Quality Management System** and developing new practices to provide best results.
- To achieve **complete customer satisfaction** by regular feedback and quality calibration practices
- To reduce the number of customer complaints
- To continuously improve the **quality of our calibration practices and results**

We will monitor our progress towards these objectives on a regular basis and make changes to our quality management systems as and when required.

We are committed to **continuous improvement**, and we believe that these quality objectives will help us to achieve our vision of being the **best calibration laboratory** in linear dimension, recognized for our **quality, accuracy, and customer service**.

Nilesh Mangal

C.E.O. / Managing Director